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Integrating AI Assistants with Experience

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Coker University

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Agenda

1.	What’s the goal?
2.	AI Assistant Overview
3.	PDF Searches
4.	Datasets with row level security
5.	Custom Google Search
6.	Linking with Experience

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Information Overload

What office do I contact?

Which system do I log into?

Which web page do I visit?

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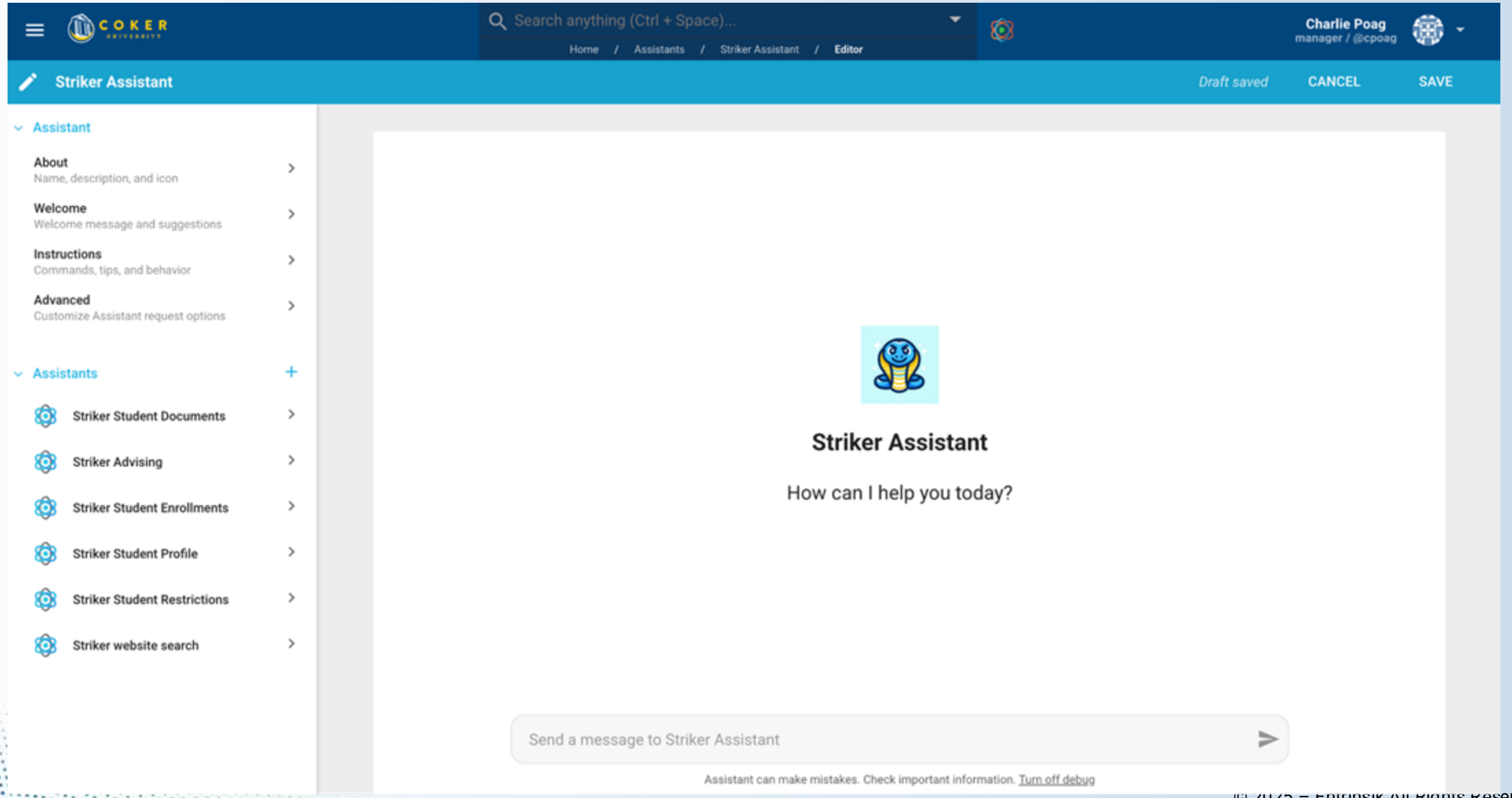
Dispatcher Assistant



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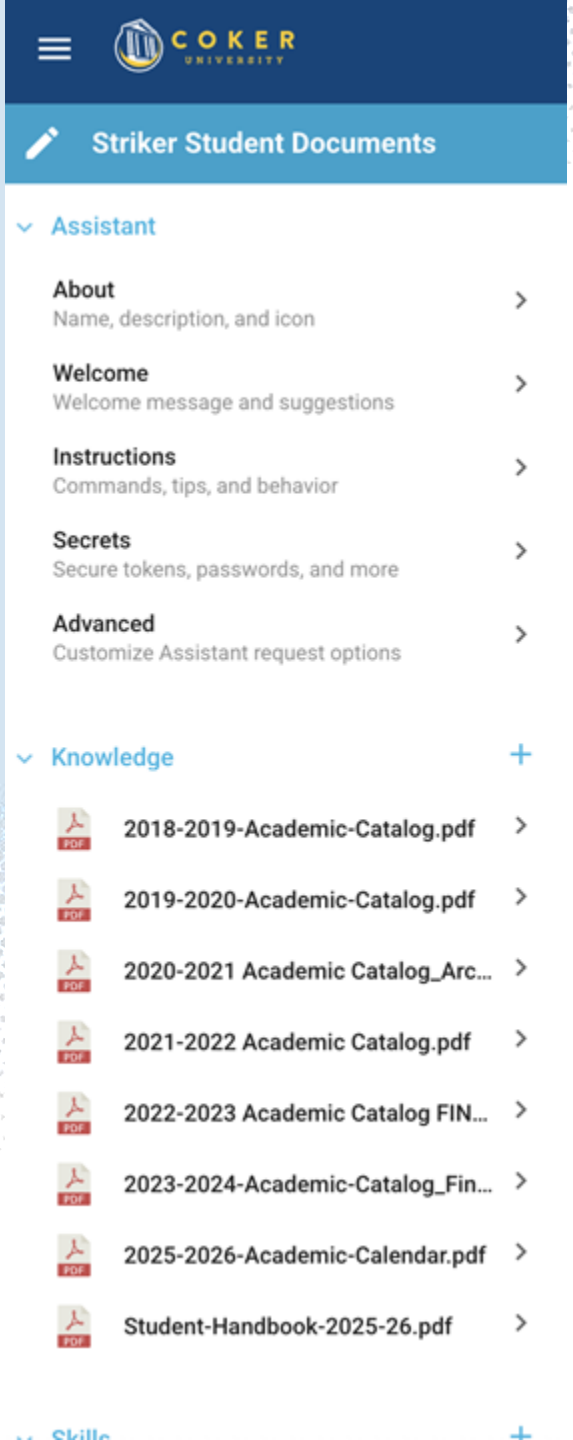
PDF Document Assistant

This assistant can search the student handbook, academic calendar, and any academic catalog.

The instructions help the assistant match students to the correct catalog for their program catalog year.

The PDF search assistant will be replaced with a library of PDF documents from a Google Drive.



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Assistant with Dataset Access

Striker Student Profile

Draft saved CANCEL SAVE

Assistant

About
Name, description, and icon

Welcome
Welcome message and suggestions

Instructions
Commands, tips, and behavior

Secrets
Secure tokens, passwords, and more

Advanced
Customize Assistant request options

Knowledge

Coker AI Student Profile

Skills

None

Coker AI Student Profile

All the data from this Dataset will be made available to the Assistant. The same field and row level security that applies to the User will apply to the Assistant.

AI User row(s) Filter

Add Group Columns Aggregates Options

Student ID	Program Code	Academic Level Code	Other Major Codes	Minor Codes	Specialization Codes	Email	Program Name
[redacted]	MS.ML	MP				[redacted]	Management an

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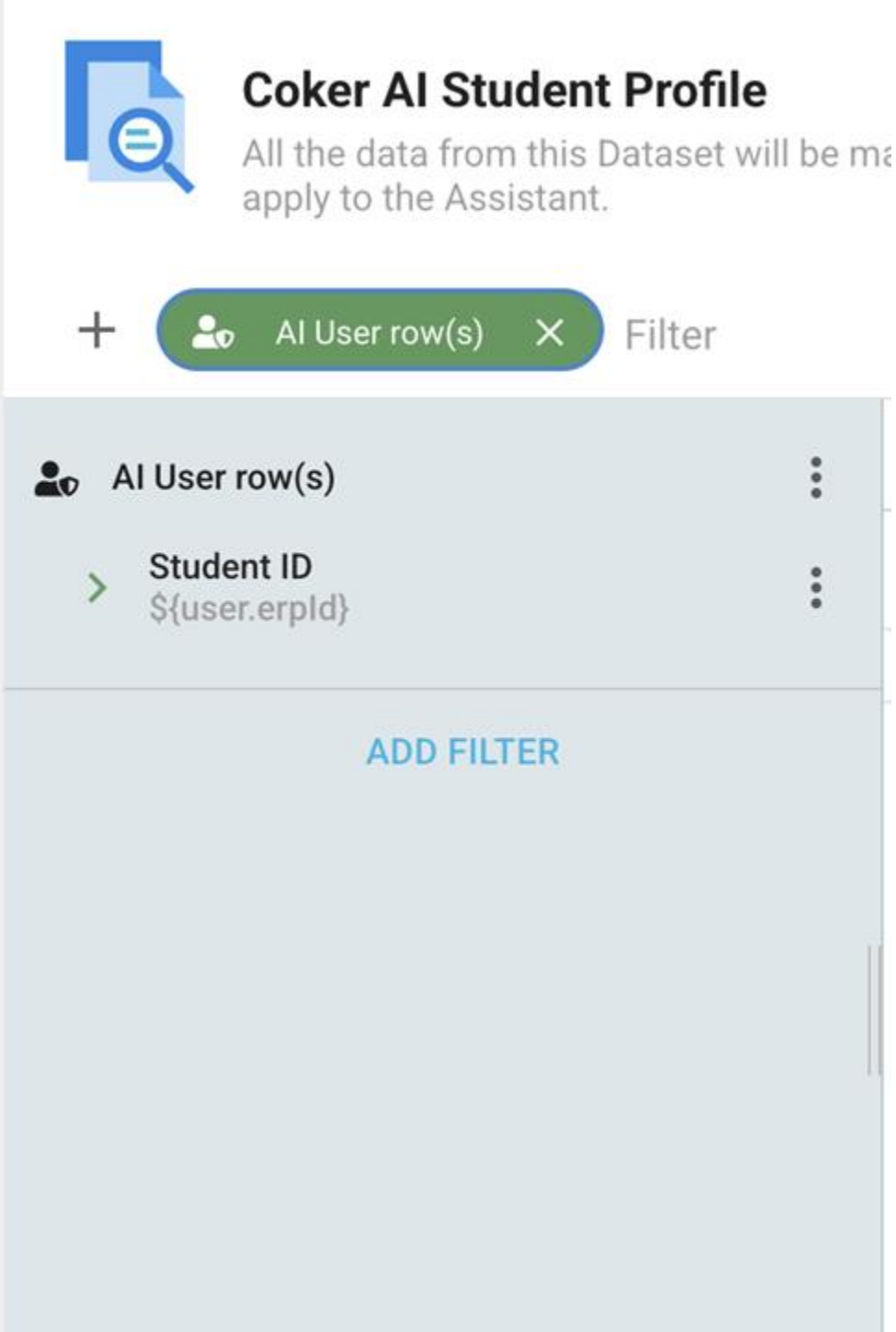
Row Level Security

Row level security limits users to only the rows matching information we know about the user.

The ERP ID is a user field in the user record, and matches the OAUTH to the user.

This grants users to their own academic data, advisor information, restrictions, etc. while preventing them from accessing that information for other students.



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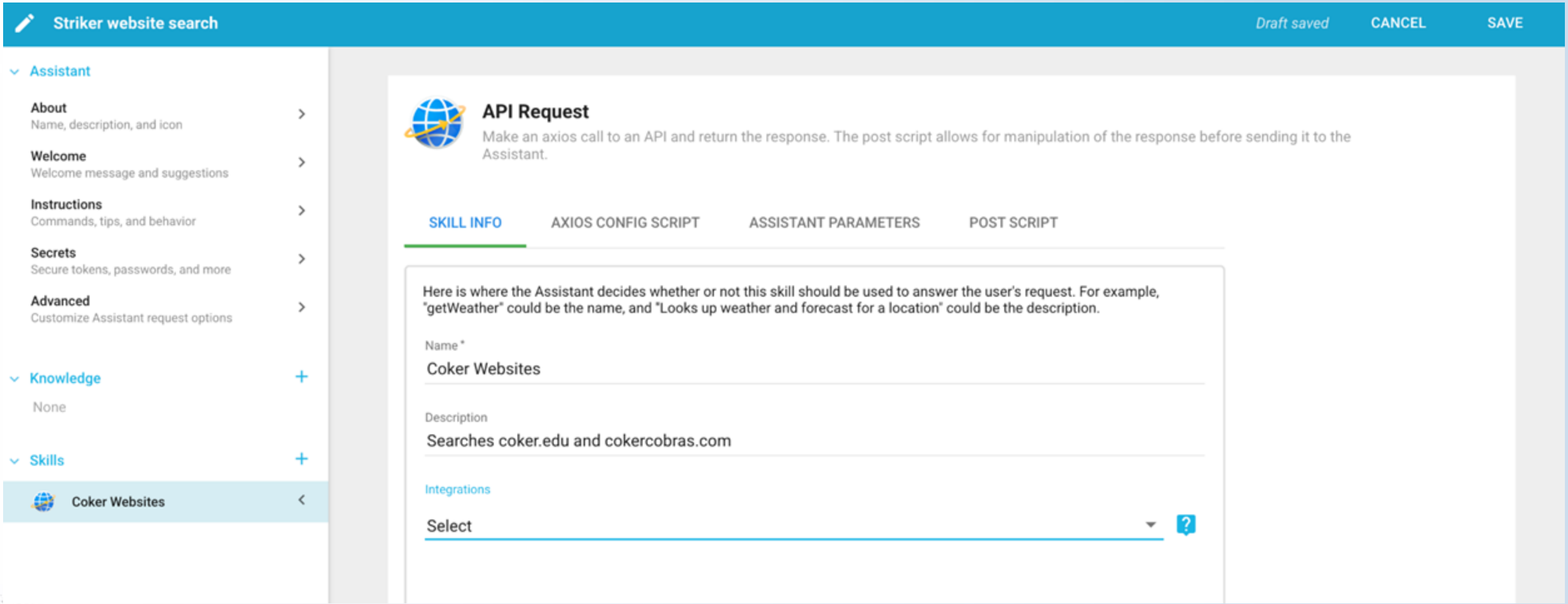
Web Search Assistant



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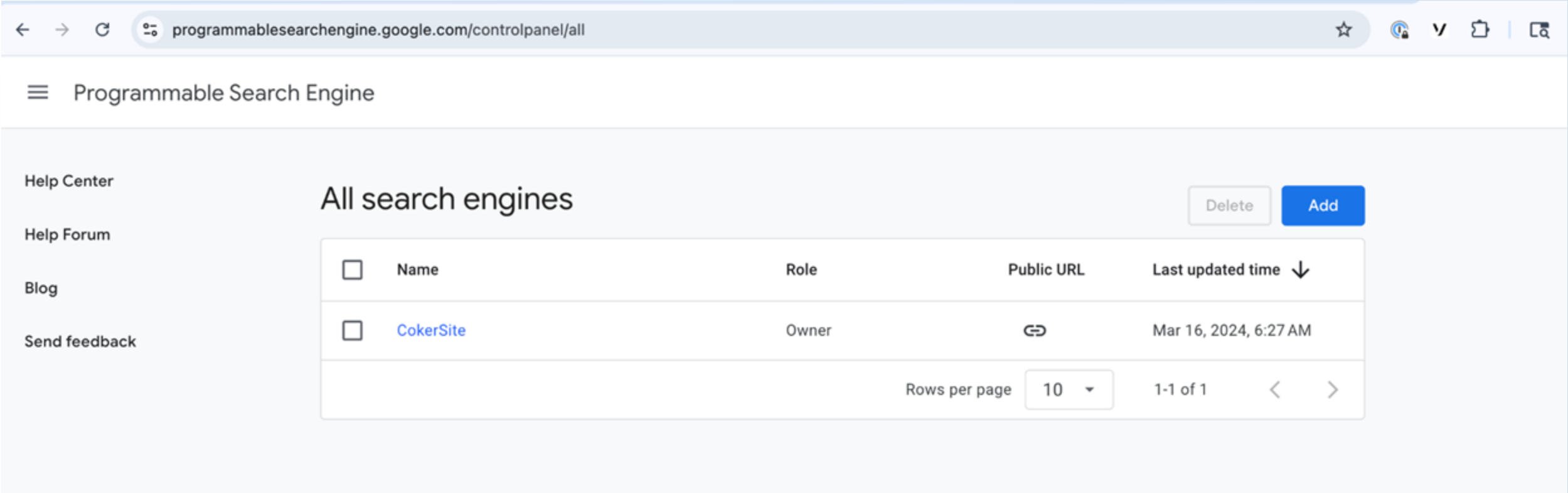
Custom Search Engine



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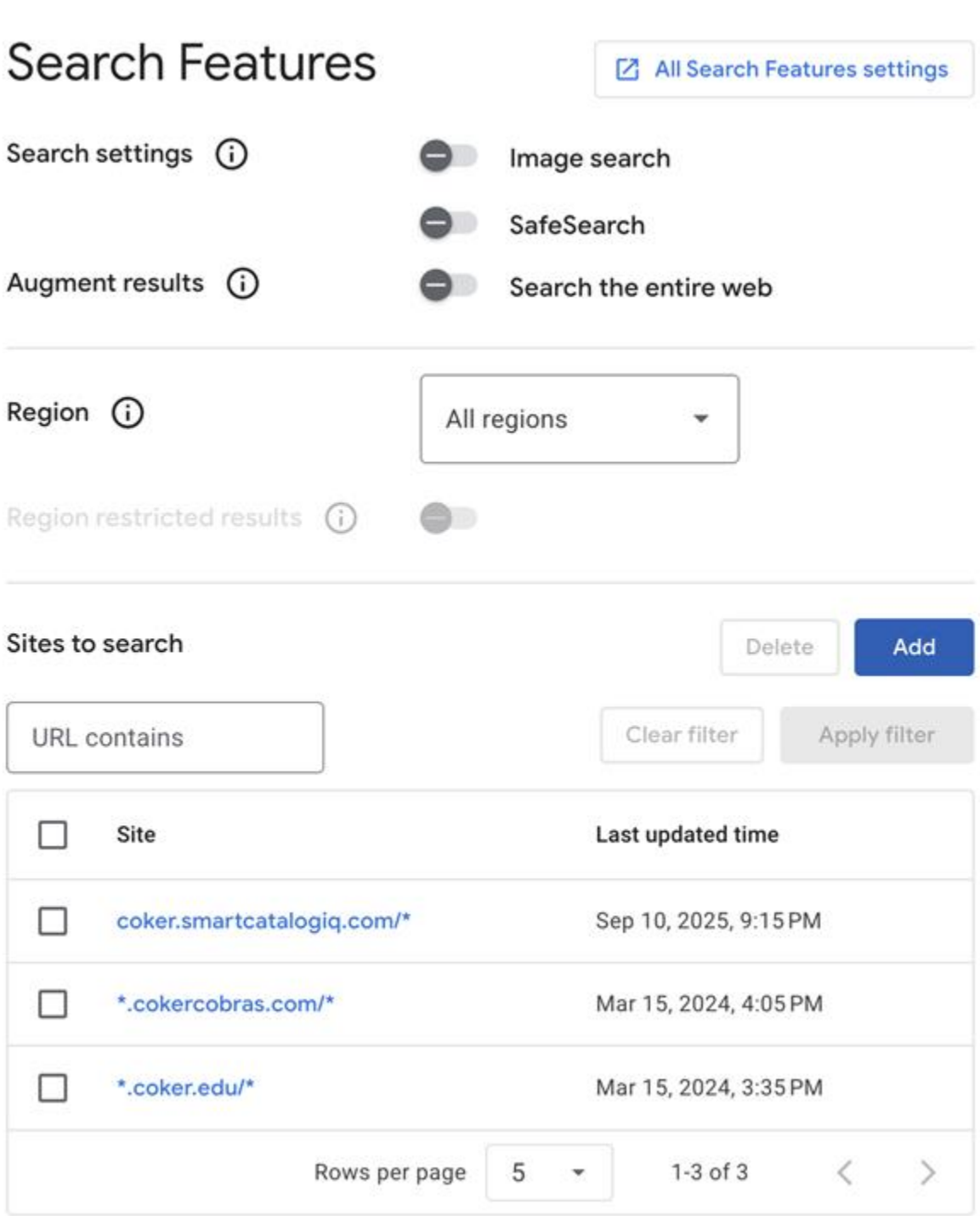
Search Engine Configuration

This search engine can search the following:

- Coker's main website
- Coker's athletics website
- The site that hosts Coker's current online academic catalog and student handbook.



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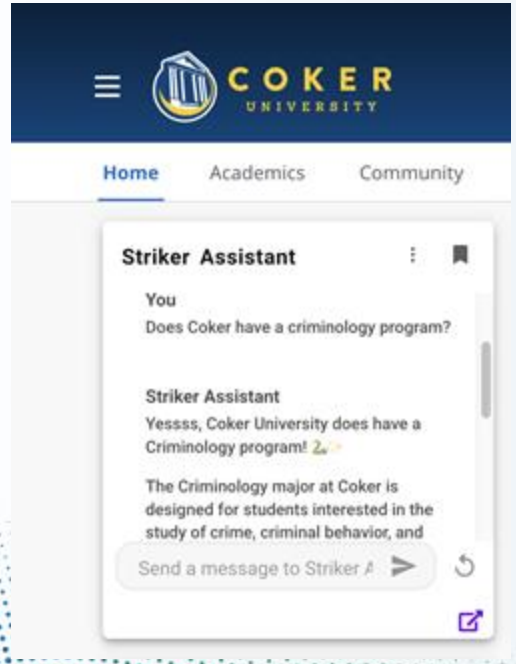
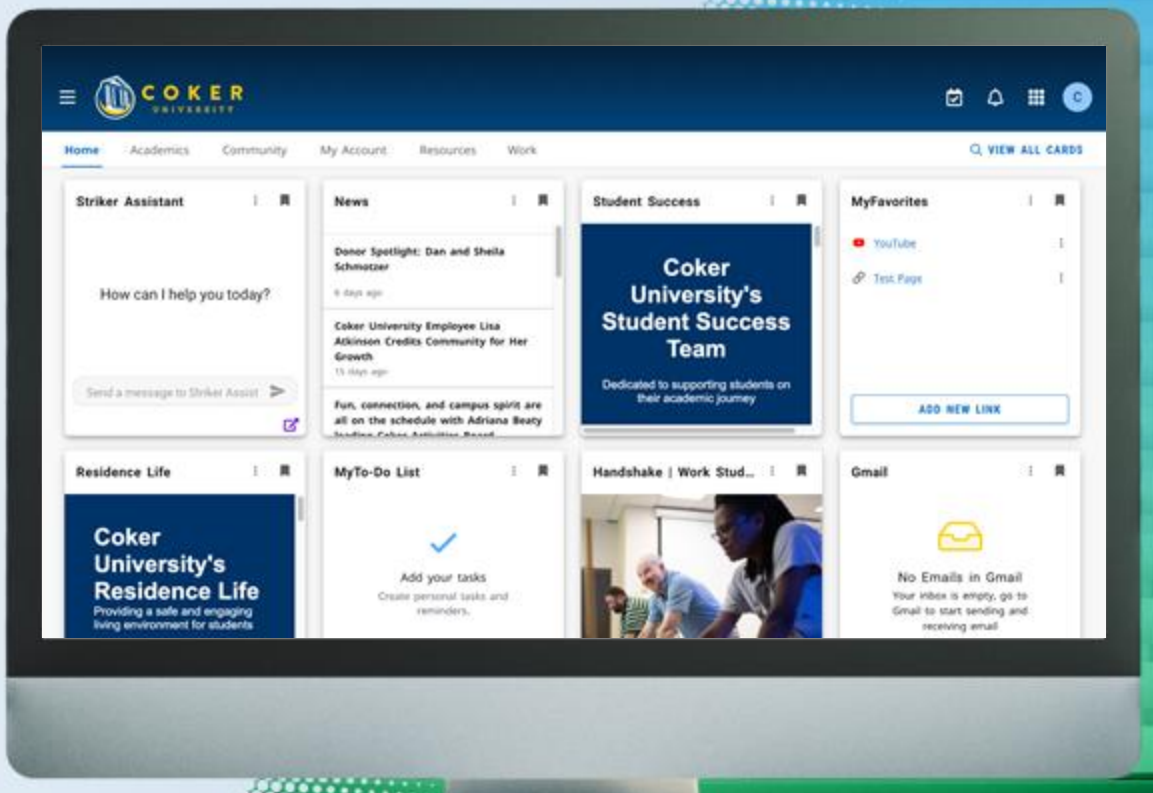
Coker’s Experience Page

Our Virtual assistant appears in Ellucian Experience as a card just like any other card in Experience.

Users can interact with the assistant directly in the card or click the “pop-out” button to launch the assistant in an full-page within Experience.





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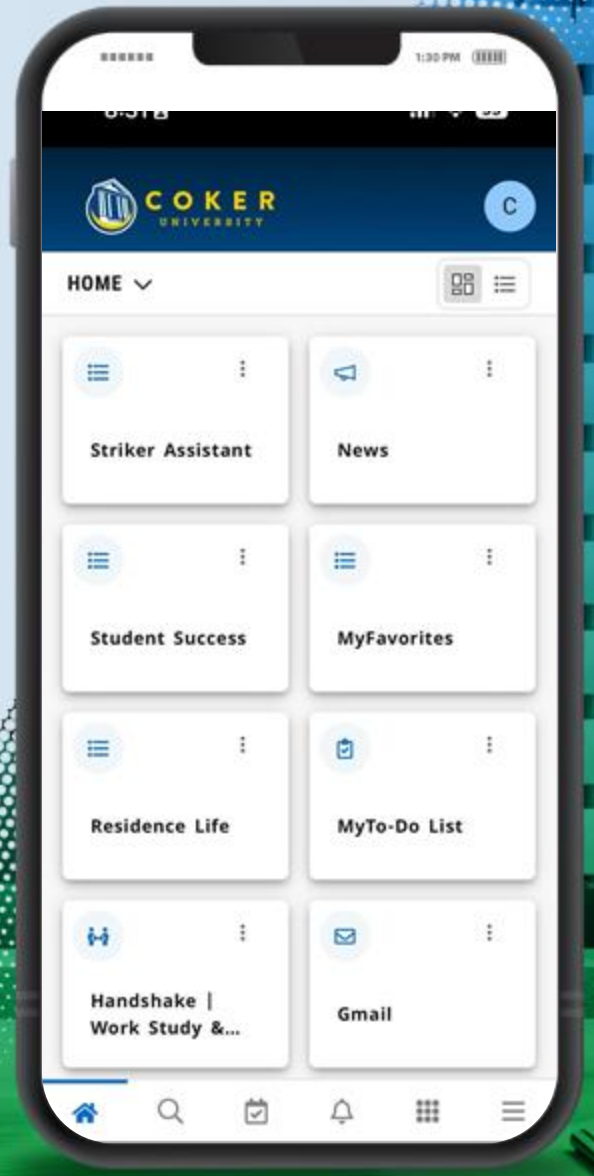
Coker Phone App

Because the assistant appears in Experience, it also appears in Coker University's app.



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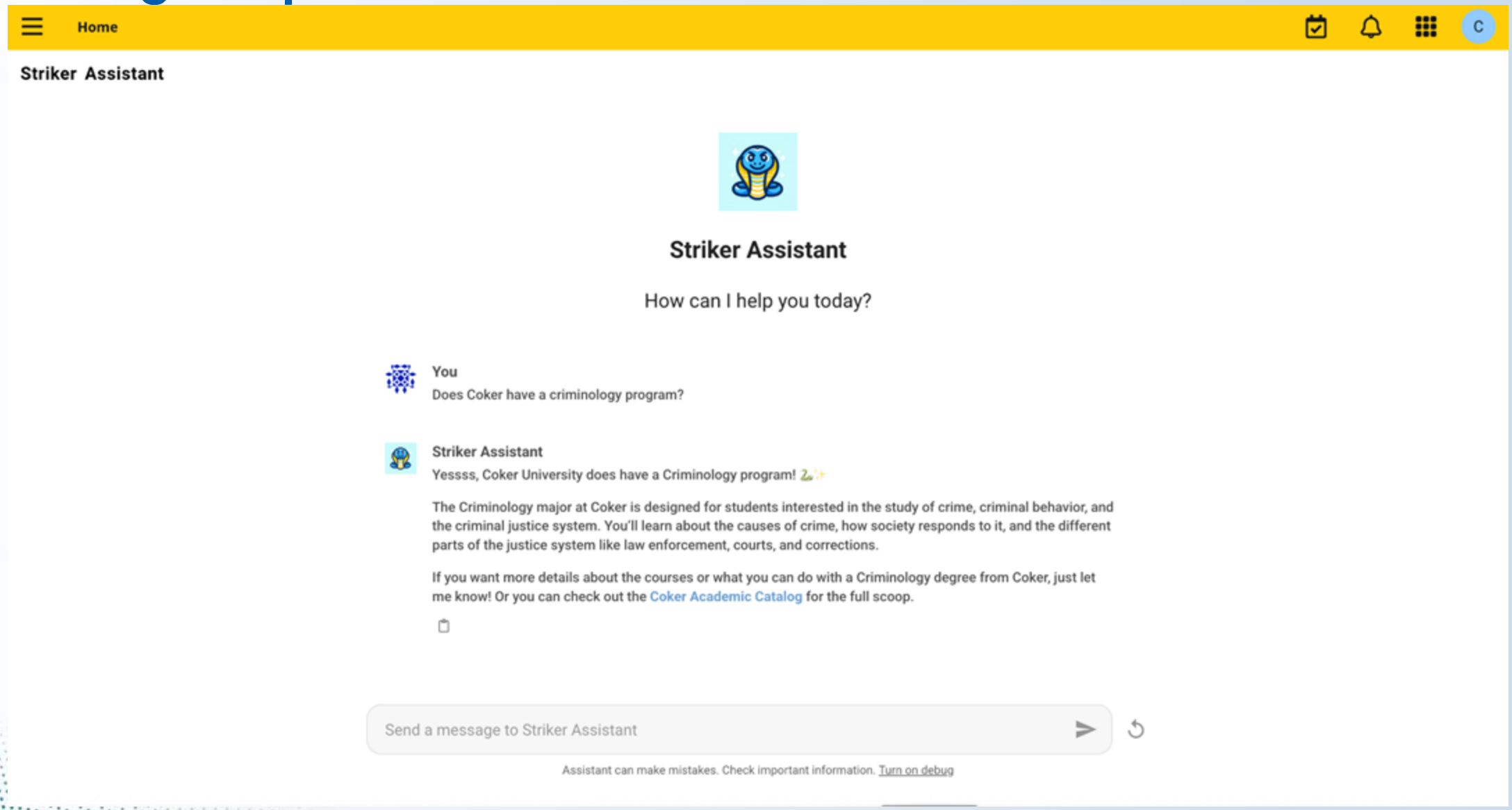
Full Page Experience



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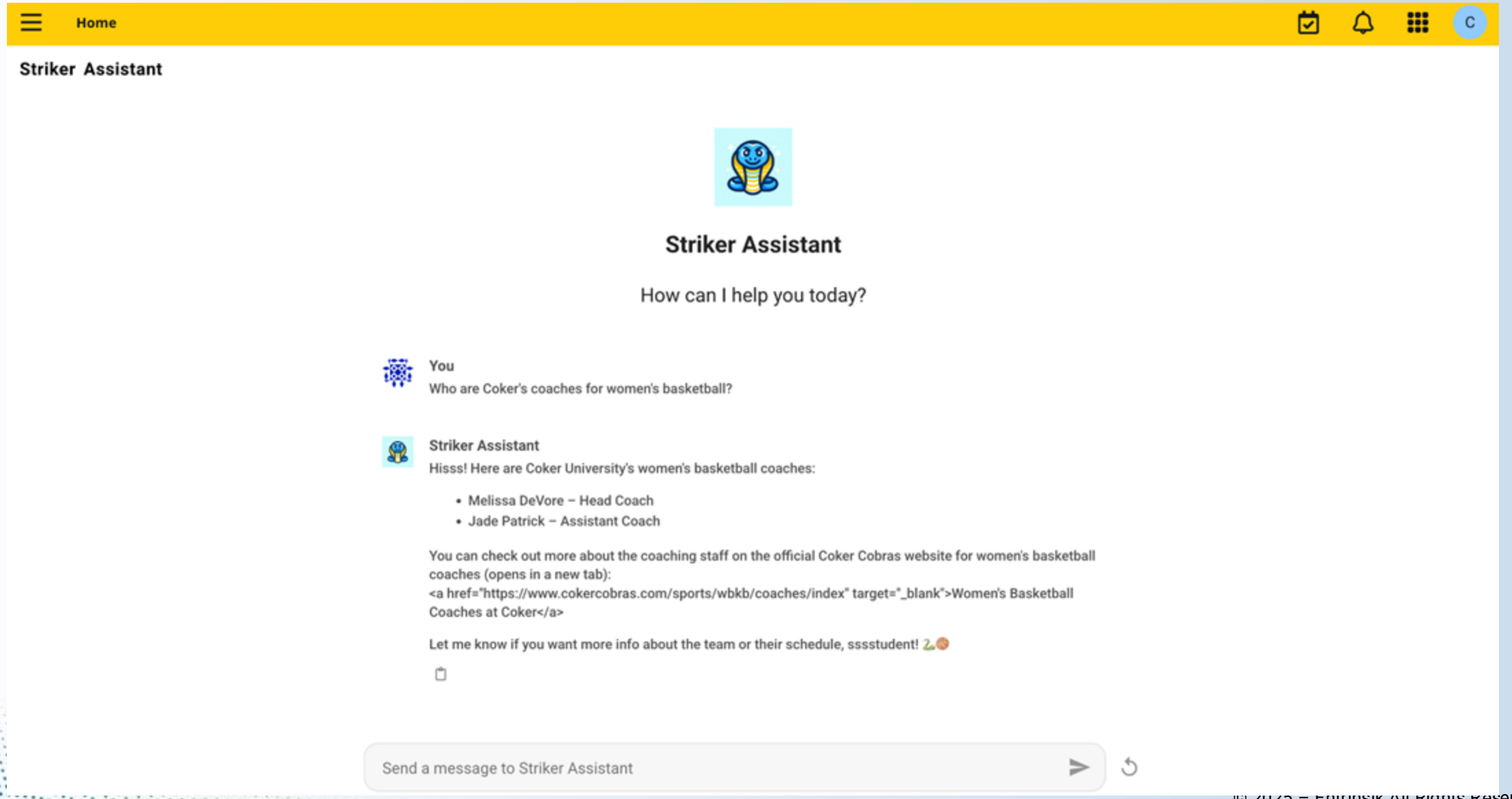
Website Search



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Student Data/Catalog Comparisons

Home

Striker Assistant

You

What are the differences between my program and the current MBA program offered by Coker?

Striker Assistant

Here's a quick breakdown of the differences between your Management and Leadership major and the current MBA program at Coker University:

Management and Leadership Major (Undergraduate):

- This is a bachelor's degree program focused on foundational business skills, leadership, and management principles.
- You'll study topics like organizational behavior, team building, communication, and basic business operations.
- Prepares you for entry-level management roles or to continue your education in graduate school.
- More general and broad, with a focus on developing leadership skills for a variety of industries.

MBA Program (Graduate):

- The MBA (Master of Business Administration) is a graduate-level program.
- It offers advanced coursework in business fundamentals like finance, marketing, strategic management, and operations.
- Designed for students who already have a bachelor's degree (often in business, but not required).
- Prepares you for higher-level management and leadership positions, or to start your own business.
- The program is more specialized and in-depth, with a focus on strategic decision-making and advanced business concepts.

If you want to see more details or compare specific courses, check out the official Coker University pages for the Management and Leadership major and the MBA program:

- Management and Leadership Major info (undergrad): Coker's List of Majors and Minors (opens in a new tab)
- MBA Program info (grad): Coker's MBA Program Page (opens in a new tab)

Send a message to Striker Assistant

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How does it work?

Plugin

- Plugin passes information from Experience to Informer
- Informer creates a new user based on this information

Assistant

- Assistant gets pulled from Informer into Experience

Ellucian Experience

- Experience users can interact with Assistants just like they do in Informer
- User based security still applies

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Plugin Components

Informer

- Handles:
  - Authentication
  - User creation

Ellucian Experience

- Handles:
  - Embedding Informer
  - Experience Card/ Page

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Questions?